

# CUSTOMER INFORMATION SHEET

Please take this customer information sheet to your dealership for further information and to purchase your vehicle protection plan. This sheet outlines some of the basic information you can use as you make your decision.



## Why Consider a Vehicle Protection Plan?

Your vehicle represents one of your biggest purchases. Protecting that vehicle and keeping it on the road for years to come is important. With an Advantage Vehicle Protection Plan you will receive protection from the financial burden that some mechanical breakdowns bring.

## What's Covered?

Your coverage for an unexpected mechanical failures depends on the plan you buy. In general, most of the mechanical and electrical parts of your vehicle are eligible for coverage. Depending on the plan, your coverage may include the following: Parts and labor for the engine, transmission, drive axle, steering, electrical system, suspension, brakes, fuel pump, AC/heating, seals and gaskets, cooling system and high-tech components.

## Additional Benefits\*

- **Towing** to the nearest qualified repair facility.
- **Jump starts** to charge a weak or dead battery.
- **Flat tire changes** in the event of a flat.
- **Tire repair or replacement** when your vehicle tire(s) incurs damage from a road hazard.
- **Trip interruption** reimbursement for motel or meal expenses.
- **Vehicle fluid delivery** to provide gas or fluids.
- **Lock-out assistance** to unlock a vehicle.
- **Rental** reimbursement in the event of a mechanical breakdown of a covered part.
- **Concierge Services** to include:
  - Hotel or motel reservations for a stranded customer requiring overnight accommodations.
  - Rental transportation in the event of a mechanical breakdown of a covered part.
  - Personal assistant help including emergency phone call support to relatives and police.
- **Transfer benefit** if you sell your vehicle while the service contract is still in force.

\* All plan benefits are subject to maximum reimbursement limits, may not be available in all states and may be different for each vehicle protection plan. Please see your service contract for all details.

## Personalized Service and Experience

- As an Advantage Vehicle Protection Plan holder, you receive personalized customer service in the event you have an unexpected mechanical failure that is covered under your Advantage plan.
- Our many years of experience provide you with a quality product designed to meet your needs, offering you greater peace of mind.

## What Does This Plan Cost?

- Depending on the level of coverage you select, prices may vary.
- Your plan can be financed along with the purchase of your vehicle.
- Check with your dealership for more details.

**Check first with your dealership to ensure they offer Advantage.  
A similar or like vehicle protection plan may be available.**

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[www.protective.com/dealerservices](http://www.protective.com/dealerservices)

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Doing the right thing is smart business.®

This sheet highlights key protection provisions and terms. Protection is subject to terms, conditions and exclusions. See the contract for complete details. This program is administered by a Protective company and is backed by Lyndon Property Insurance Company, also a Protective company in all states except New York. In New York this product is backed by Old Republic Insurance Company. In Florida this program is administered by The Advantage Warranty Corporation, Florida License #60071.